(c) Steps taken to improve the telephone services throughout the country are given below:—

1. Introduction of sophisticated electronic telephone exchanges to avoid problems inherent with electromagnetic swithcing equipment used hitherto.

2. Replacement of life expired equipment.

3. Special testing of exchange equipment particularly inter-exchange junctions is being under taken to improve inter-exchange working.

4. Working of air-conditioning plants in various exchanges is being regularly monitored to ensure proper working.

5. Laying of new junction, primary and secondary cables inducts to protect them from external damages.

6. Pressarisation of primary, secondary and junction cables to minimise cable break-down faults.

7. Use of jelly filled cables in the distribution network to prevent entry of water in the cables to avoid faults.

8. Cable trenches are being flooded before being closed so as to detect any damage during trenching or laying of the cables. The public is being asked to inform Telephone Department before they take up digging on 'dial before dig' service so as to keep liaision with other agencies who are engaged in digging.

9. Extensive patrolling of cable routes to detect any digging operations and to take precautionary measures to avoid damage to cables.

10. Provision of high grade junction circuits on Pulse Code Modulqtion, Coaxial and microwave media to provide better quality and more dependable service.

11. Rehabilitation of subscribers fittings and the D. P. boxes to minimise faults on the line.

12. Replacement of overhead wires by insulated drop wires to avoid faults due to kite strings, bird nests etc. which lead to contract or low insulation faults.

13. Use of improved telephone instruments.

14. Replacement of aluminium wires in he fittings at the subscribers premises by copper wires to *avoid break faults.*

15. Computerisation of cable records and fault repair service to bring down duration of faults.

16. Computerisation of Directory Assistance, (197) service and records.

17. Computerisation operator assisted (180) trunk services.

18. Monitoring of the automanual service and trunk service is being carried out so as to ensure prompt response on these services.

19. Public grievance cells have been opened at GMs headquarters and AMS offices to provide single outlet attention to the subscribers.

20. Formation of ineruiliy coordination boards to avoid damage to cables.

Irregularities in installation of Public Call Offices

1797. SHRI MUKHTIAR SINGH MALIK: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether there have been large irregularities in the installation of Public Call Offices at Tri Nagar, Delhi;

(b) if so, whether any complaint from some Member of Parliament has been received in this regard recently;

(c) whether any inquiry into the matter has since been conducted;

(d) whether any action has since been taken against the officials responsible for indulging in corrupt practices in the installation of PCO's particularly at Shakti Nagar Exchange in Tri Nagar Area of Delhi; and

(e) if so, what are the details thereof and if no enquiry has been initiated what are the reasons therefor?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI RAM NIWAS MIRDHA): (a) No, Sir.

(b) Two M.Ps have complained in this regard.

(c) Yes, Sir.

(d) and (e) Action against suspected officials in recommending/and/or installing one PCO in Tri Nagar found unjustified is contemplated.

Allotment of plots for electrical units in Okhla

1798. SHRI A. G. KULKARNI: Will the Minister of INDUSTRY be pleased to state:

(a) whether it is a fact that the Delhi Administration allotted plots for setting up of electrical units in Okhla Phase II in 1983;

(b) if so, whether it is also a fact that none of the units has started so far due to want of street lights, water and other facilities in the electronics complex; and

(c) if so, what action is being taken to provide basic facilities so that the units start functioning?

THE MINISTER OF STATE IN THE DEPARTMENT OF INDUSTRIAL DEVELOPMENT (SHRI M. ARUNACHALAM): (a) According to Delhi Administration it is not a fact that the plots were allotted by that Administration for setting up of electrical units in Okhla in 1983. However, in 1983, plots were allotted in Functional industrial Estate for Electronics for setting up of electronic units.

(b) and (c) That Administration has further reported that at the time of giving possession in November, 1983, P.W.D. had done civil development in respect of Roads, Sewers and Water Lines. For electrification money had been deposited with DESU. Building of two sub-stations required for this scheme have been constructed. For the present, DESU is providing temporary power connections to such of the allottees who have approached them for this purpose.

निजी फर्मों द्वारा टेलीफोन का आवंटन

1799. **डा० रत्नाकर पाण्डेय** : क्या **संचार** मंत्री यह बताने की कृपा करेंगे कि :

(क) क्या यह सच है कि कुछ निजी फर्में टेलीफोन के आवंटन अथवा स्थानान्तरित करने का धंधा धड़ल्ले से कर रही है;

(ख) क्या इनका धंधा वैध है; और

(ग) यदि उपरोक्त भाग (ख) का उत्तर "ना" हो, तो इस अवैध धंधे में संलिप्त व्यक्तियों के विरुद्ध क्या कार्यवाही किए जाने का विचार है?

संचार मंत्रालय के राज्य मंत्री (श्री राम निवास मिर्धा) : (क) से (ग) सरकार को इस बात की कोई जानकारी नहीं है कि निजी फर्में टेलीफोन आवंटन और स्थानान्तरण का कार्य कर रही हैं। तथापि टेलीफोन कनेक्शन प्राप्त करने में सहायता देने संबंधी कुछ समाचार पत्रों के विज्ञापन सरकार के ध्यान में आए हैं। जहां कहीं आवश्यक होता है विभाग समाचार पत्रों में विज्ञापन देकर जनता को चेतावनी देता है कि टेलीफोन के आवंटन या स्थानान्तरण के लिए किसी बाहरी व्यक्ति या फर्म से संपर्क न करें।